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Aug 30th 2018

Via ECFS Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

I chose Sonic for its service and I was truly tired of Comcast or AT & T dishonest and below par customer service. I was a former AT & T customer and my parents were also former Comcast and AT & T customers and we are both Sonic customers for our residents. We were just tired of the customer service we were getting and we felt we didn't have much choice with AT & T or Comcast. I didn't realized that Sonic was able to provide the quality of Internet service due to access to unbundled AT & T copper lines while they are building their own network. I think it is a fair way to help small companies to enter the market with the 2 existing corporate companies that have pretty much dominated the market. I am against price hikes because it discourages and prevents a fair playing field for all companies and consumers should have the choice to choose their services with different price points. I use Sonic because they have been able to provide the service I need and I can actually talk to a local person for any questions. I am able to handle many issues on Sonic's website but it is nice to be able to get a hold of someone at Sonic without having to go through levels of telephone prompts. If A T & T is allowed to not allow Sonic to continue to use the unbundled copper lines, it will create price hikes with Sonic and other competitors and decreases the ability for smaller Internet service providers to compete with the larger companies.

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